

PHONE ENGLISH

TOEIC SPEAKING B

ENGLISH CONVERSATION

SKY COMMUNITY BOOKS
Published by Sky Community Group
ISBN 978-89-962782-3-8

No Part of this publication may be reproduced in whole or in part,
or stored in a retrieval system, or transmitted in any form or by an means,
electronic, mechanical, photocopying, recording, or otherwise,
without written permission of the publisher

Speaking Test Directions

This is the TOEIC Speaking Test. This test includes eleven questions that measure different aspects of your speaking ability. The test lasts approximately 20 minutes.

Question	Task	Evaluation Criteria
1, 2	Read a text aloud	<ul style="list-style-type: none">• pronunciation• intonation and stress
3	Describe a picture	all of the above, plus <ul style="list-style-type: none">• grammar• vocabulary• cohesion
4-6	Respond to questions	all of the above, plus <ul style="list-style-type: none">• relevance of content• completeness of content
7-9	Respond to questions using the Information provided	all of the above
10	Propose a solution	all of the above
11	Express an opinion	all of the above

For each type of question, you will be given specific directions, including the time allowed for preparation and speaking.

It is to your advantage to say as much as you can in the time allowed. It is also important that you speak clearly and that you answer each question according to the directions.

Click on Continue to go on.

Contents

Lesson 01	Questions 1, 2: Read a text aloud	04
	Questions 3: Describe a picture	05
	Questions 4-6: Respond to questions	06
	Questions 7-9: Respond to questions using the information provided	07
	Questions 10: Propose a solution	09
	Questions 11: Express an opinion	10
Lesson 02	Questions 1, 2: Read a text aloud	11
	Questions 3: Describe a picture	12
	Questions 4-6: Respond to questions	13
	Questions 7-9: Respond to questions using the information provided	14
	Questions 10: Propose a solution	16
	Questions 11: Express an opinion	17
Lesson 03	Questions 1, 2: Read a text aloud	18
	Questions 3: Describe a picture	19
	Questions 4-6: Respond to questions	20
	Questions 7-9: Respond to questions using the information provided	21
	Questions 10: Propose a solution	23
	Questions 11: Express an opinion	24
Lesson 04	Questions 1, 2: Read a text aloud	25
	Questions 3: Describe a picture	26
	Questions 4-6: Respond to questions	28
	Questions 7-9: Respond to questions using the information provided	28
	Questions 10: Propose a solution	30
	Questions 11: Express an opinion	31
Lesson 05	Questions 1, 2: Read a text aloud	32
	Questions 3: Describe a picture	33
	Questions 4-6: Respond to questions	34
	Questions 7-9: Respond to questions using the information provided	35
	Questions 10: Propose a solution	37
	Questions 11: Express an opinion	38

Questions 1, 2: Read a Text Aloud

Directions: In this part of the test, you will read aloud the text on the screen. You will have 45 seconds to prepare. Then you will have 45 seconds to read the text aloud.

Hackers and security breaches in company networks are becoming increasingly common. Passwords slow these thieves down but don't always prevent serious, determined hackers from accessing your network. However, real computer criminals are not as dangerous as their much more common relatives, computer literate young adults, who see hacking into a company's network system as challenging and fun.

RESPONSE TIME

00:00:45

As a registered customer of Comcast, Inc., you are entitled to free product assistance. Our Product Assistance Team is on-call twenty-four hours a day, seven days a week to answer any of your questions or concerns. If you are not registered, you can register your Comcast product online or by mail. Being a registered customer also entitles you to free twenty-four hour customer service, as well as advanced notice of software updates.

RESPONSE TIME

00:00:45

Questions 3: Describe a Picture

Directions: In this part of the test, you will describe the picture on your screen in as much detail as you can. You will have 30 seconds to prepare your response. Then you will have 45 seconds to speak about the picture.



RESPONSE TIME

00:00:45

Questions 4-6: Respond to Questions

Directions: In this part of the test, you will answer three questions. For each question, begin responding immediately after you hear a beep. No preparation time is provided. You will have 15 seconds to respond to Questions 4 and 5, and 30 seconds to respond to Question 6.

Imagine that a British marketing firm is doing research in your country. You have agreed to participate in a telephone interview about cell phones.

4. How often do you text message?

RESPONSE TIME

00:00:15

Imagine that a British marketing firm is doing research in your country. You have agreed to participate in a telephone interview about cell phones.

5. What is the reason why you text message instead of making a phone call?

RESPONSE TIME

00:00:15

Imagine that a British marketing firm is doing research in your country. You have agreed to participate in a telephone interview about cell phones.

6. When you're buying cell phones, what features are most important to you?

RESPONSE TIME

00:00:30

TOEIC Speaking

Questions 7-9: Respond to questions using the information provided

Directions: In this part of the test, you will answer three questions based on the information provided. You will have 30 seconds to read the information before the questions begin. For each question, begin responding immediately after you hear a beep. No additional preparation time is provided. You will have 15 seconds to respond to Questions 7 and 8, and 30 seconds to respond to Question 9.

TOEIC Speaking

Question 7 of 11

Itinerary for Greentech Chief Executive Adam Smith's Visit to Seoul April 9~11, 2009

Wednesday, April 9

Depart Chicago, 7 a.m. Arrive Seoul, 10 p.m.

Check-in at Korea Hotel and rest.

Thursday, April 10

Meeting with Lion Digital executives, 11 a.m.

Formal dinner with Lion Digital's CEO, Dongsu Lee, 8 p.m.

Friday, April 11

Tour of Lion Digital's production facilities, 11 a.m.

Final lunch meeting with Mr. Lee, 1 p.m.

Depart for Chicago, 6 p.m.



7. Could you please tell me what Mr. Smith has planned for the first day?

RESPONSE TIME

00:00:15

**Itinerary for Greentech Chief Executive Adam Smith's visit to Seoul
April 9~11, 2009**

Wednesday, April 9

Depart Chicago, 7 a.m. Arrive Seoul, 10 p.m.

Check-in at Korea Hotel and rest.

Thursday, April 10

Meeting with Lion Digital executives, 11 a.m.

Formal dinner with Lion Digital's CEO, Dongsu Lee, 8 p.m.

Friday, April 11

Tour of Lion Digital's production facilities, 11 a.m.

Final lunch meeting with Mr. Lee, 1 p.m.

Depart for Chicago, 6 p.m.



8. When is Mr. Smith supposed to be in Lion Digital's production facilities?

RESPONSE TIME

00:00:15



9. Mr. Smith might have to cut his trip to Korea short by one day because he has an important meeting back in Chicago on the 11th of April.

What would he miss out on in that case?

RESPONSE TIME

00:00:30

Questions 10: Propose a solution

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

In your response, be sure to

- show that you recognize the problem, and
- propose a way to deal with the problem.



[narration]

Hi, this is Hailey Jones. I am calling about a dinner reservation that I made ...last Friday. I had reserved a table tonight at the restaurant for six people at seven o'clock . I know it's last minute, but I wanted to change the number of people to ten people . I do not know if you have enough seats since it's a Friday night, but I was hoping the restaurant wasn't too busy. Today is my birthday, so I was planning to have my birthday party at your restaurant with all my friends. It is important that all my friends will be there. Please call back and tell me if a group of ten people is okay. Otherwise, I might consider another restaurant to fit the whole group. My number is 555-6666. Thank you.

In your response, be sure to

- show that you recognize the problem, and
- propose a way to deal with the problem.

RESPONSE TIME

00:01:00

Questions 11: Express an opinion

Directions: In this part of the test, you will give your opinion about a specific topic. Be sure to say as much as you can in the time allowed. You will have 15 seconds to prepare. Then you will have 60 seconds to speak.

Large corporations have been criticized for driving small shops out of business. Is this a valid criticism? Give reasons for your opinion.

RESPONSE TIME

00:01:00

TOEIC Speaking

Questions 1, 2: Read a Text Aloud

Directions: In this part of the test, you will read aloud the text on the screen. You will have 45 seconds to prepare. Then you will have 45 seconds to read the text aloud.

TOEIC Speaking

Question 1 of 11

I would like to take this opportunity to thank you for offering me the position of Director of Finance. I appreciate your sincerity and honesty when discussing the details of the position, and I thank you for giving me the time to consult my family regarding your offer. I genuinely enjoyed meeting you. Silver Spring Industries, Inc. would be a fine place to continue my career. However, I believe that it would be in your best interest, and mine, if I decline your offer. I have decided to stay in my present position. Thank you for your time and consideration.

RESPONSE TIME

00:00:45

TOEIC Speaking

Question 2 of 11

We at RQS Personnel Providers pride ourselves in being the number one temp agency in the area. We benefit individuals seeking full and part time employment in various fields. With several locations in Hawaii, we are the most sought-out temp agency for businesses looking for short-term help. Whether you are seeking employment or employees in the areas of clerical work, manual labor, data entry, or computer services, RQS is the place for you!

RESPONSE TIME

00:00:45

Questions 3: Describe a Picture

Directions: In this part of the test, you will describe the picture on your screen in as much detail as you can. You will have 30 seconds to prepare your response. Then you will have 45 seconds to speak about the picture.



RESPONSE TIME

00:00:45

Questions 4-6: Respond to Questions

Directions: In this part of the test, you will answer three questions. For each question, begin responding immediately after you hear a beep. No preparation time is provided. You will have 15 seconds to respond to Questions 4 and 5 and 30 seconds to respond to Question 6.

Imagine that a Canadian marketing firm is doing research in your country. You have agreed to participate in a phone interview about the internet.

4. How often do you use internet?

RESPONSE TIME

00:00:15

Imagine that a Canadian marketing firm is doing research in your country. You have agreed to participate in a phone interview about the internet.

5. What do you use the internet for?

RESPONSE TIME

00:00:15

Imagine that a Canadian marketing firm is doing research in your country. You have agreed to participate in a phone interview about the internet.

6. Has the internet changed your life for better or worse, and why?

RESPONSE TIME

00:00:30

TOEIC Speaking**Questions 7-9: Respond to questions using the information provided**

Directions: In this part of the test, you will answer three questions based on the information provided. You will have 30 seconds to read the information before the questions begin. For each question, begin responding immediately after you hear a beep. No additional preparation time is provided. You will have 15 seconds to respond to Questions 7 and 8, and 30 seconds to respond to Question 9.

TOEIC Speaking**Question 7 of 11**

**Line Software, Inc.
Travel Itinerary for David Wilson, Marketing Supervisor**

Date	Airline/Flight #	Departure City	Arrival City	Departure Time	Arrival Time
05/15	Air Canada 511	Toronto	Seoul	8:15 A.M.	11:30 A.M.
05/15	Korean Air 634	Seoul	Beijing	12:35 A.M.	7:25 P.M.

In Beijing:

You will be attending the Asian Software Conference. It will be a wonderful opportunity to strengthen relationships with our clients and make new contacts. The schedule of seminars and other events will be provided when you arrive at your hotel in Beijing.

Date	Airline/Flight #	Departure City	Arrival City	Departure Time	Arrival Time
05/21	Japan Airline 231	Beijing	Tokyo	9:30 A.M.	12:05 A.M.
05/21	Air Canada 512	Tokyo	Toronto	12:50 A.M.	3:00 P.M.



7. Could you tell me what time I will arrive in Seoul and how long the flight will take?

RESPONSE TIME

00:00:15

Line Software, Inc.
Travel Itinerary for David Wilson, Marketing Supervisor

Date	Airline/Flight #	Departure City	Arrival City	Departure Time	Arrival Time
05/15	Air Canada 511	Toronto	Seoul	8:15 A.M.	11:30 A.M.
05/15	Korean Air 634	Seoul	Beijing	12:35 A.M.	7:25 P.M.

In Beijing:

You will be attending the Asian Software Conference. It will be a wonderful opportunity to strengthen relationships with our clients and make new contacts. The schedule of seminars and other events will be provided when you arrive at your hotel in Beijing.

Date	Airline/Flight #	Departure City	Arrival City	Departure Time	Arrival Time
05/21	Japan Airline 231	Beijing	Tokyo	9:30 A.M.	12:05 A.M.
05/21	Air Canada 512	Tokyo	Toronto	12:50 A.M.	3:00 P.M.



8. Could you tell me where the schedule of seminars and events are available?

RESPONSE TIME

00:00:15



9. I need information on my flight from Beijing to Toronto. Could you please tell me all the details about it?

RESPONSE TIME

00:00:30

TOEIC Speaking

Questions 10: Propose a solution

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

In your response, be sure to

- show that you recognize the problem, and
- propose a way to deal with the problem.

TOEIC Speaking

Question 10 of 11



[narration]

Hello, my name is Justin Richards and I am calling to change the type of hotel room that I want stay in. I was in such a hurry when I was booking my reservation that I accidentally picked a smoking room, instead of non-smoking. Also, I wanted to change the two double beds to one king bed since I will be staying alone. I hope it's not too much of a problem... If I can't change my bed to a king bed, then could you try at least to change it to a non-smoking room. I can't stand the smell of smoke. My reservation number is 445566 and my cell phone number is 123-1234. Thank you.

In your response, be sure to

- show that you recognize the problem, and
- propose a way to deal with the problem.

RESPONSE TIME

00:01:00

Questions 11: Express an opinion

Directions: In this part of the test, you will give your opinion about a specific topic. Be sure to say as much as you can in the time allowed. You will have 15 seconds to prepare. Then you will have 60 seconds to speak.

One of the most controversial issues in the United States today is the issue of abortion. Some groups, notably right wing religious groups, claim that abortion is murder, the taking of a life. Other more leftist groups argue that it should be a woman's right to choose whether or not to bear a child. These two stances are known as 'pro-life' and 'pro-choice'. Analyze the arguments of both sides of this debate, and explain which side you believe has the stronger case.

RESPONSE TIME

00:01:00

Questions 1, 2: Read a Text Aloud

Directions: In this part of the test, you will read aloud the text on the screen. You will have 45 seconds to prepare. Then you will have 45 seconds to read the text aloud.

Our store would like to acknowledge that during the Christmas week, we will be open for longer hours that means that the store will be open from eight a.m. to nine p.m. This is two hours longer than our ordinary opening time. Christmas is the time where you spend with your most beloved ones. We would like to provide a place where you can enjoy your time while shopping. We would also like to inform you that we are staging a play, "Rudolph's Nose." The play will begin on Christmas Eve at five p.m. on the seventh floor of the store.

RESPONSE TIME

00:00:45

U-TV is hosting a music festival, which is to be held in Philadelphia's Brooks Building on November twelfth. During this festival, famous singers from all around the world will gather together to sing their songs. In addition, a prize will be awarded for the most inspiring song. This year the music industry has been very prosperous and so has our company. We would like to thank Gatehouse for its continuing partnership with U-TV. To show our appreciation, we would like to invite ten members of your staff to this festival.

RESPONSE TIME

00:00:45

Questions 3: Describe a Picture

Directions: In this part of the test, you will describe the picture on your screen in as much detail as you can. You will have 30 seconds to prepare your response. Then you will have 45 seconds to speak about the picture.



RESPONSE TIME

00:00:45

Questions 4-6: Respond to Questions

Directions: In this part of the test, you will answer three questions. For each question, begin responding immediately after you hear a beep. No preparation time is provided. You will have 15 seconds to respond to Questions 4 and 5, and 30 seconds to respond to Question 6.

Imagine that a US marketing firm is doing research in your country. You have agreed to participate in a phone interview about the movies.

4. What genre of movies do you usually watch?

RESPONSE TIME

00:00:15

Imagine that a US marketing firm is doing research in your country. You have agreed to participate in a phone interview about the movies.

5. What is your favorite movie?

RESPONSE TIME

00:00:15

Imagine that a US marketing firm is doing research in your country. You have agreed to participate in a phone interview about the movies.

6. Do you prefer watching movies on DVD or in the movie theater and why?

RESPONSE TIME

00:00:30

TOEIC Speaking

Questions 7-9: Respond to questions using the information provided

Directions: In this part of the test, you will answer three questions based on the information provided. You will have 30 seconds to read the information before the questions begin. For each question, begin responding immediately after you hear a beep. No additional preparation time is provided. You will have 15 seconds to respond to Questions 7 and 8, and 30 seconds to respond to Question 9.

TOEIC Speaking

Question 7 of 11

See the Sights with City Bus Tours!

Choose from this month's exciting one-day tour packages:

<u>Date</u>	<u>Tour</u>	<u>Cost</u>
June 9	"Downtown High-Rise" Get to know downtown!	\$20
June 17	"Nature in City" – City Zoo, Aquarium, Botanic Garden	\$42*
June 24	"Future City" – Central Museum, Highest Building, NASA Park	\$37*
June 30	"Extreme Shopping" – Visit all 6 city malls!	\$20

* includes entry fees



7. How much will it cost for four people in June 17?

RESPONSE TIME

00:00:15

See the Sights with City Bus Tours!

Choose from this month's exciting one-day tour packages:

<u>Date</u>	<u>Tour</u>	<u>Cost</u>
June 9	"Downtown High-Rise" Get to know downtown!	\$20
June 17	"Nature in City" – City Zoo, Aquarium, Botanic Garden	\$42*
June 24	"Future City" – Central Museum, Highest Building, NASA Park	\$37*
June 30	"Extreme Shopping" – Visit all 6 city malls!	\$20

* includes entry fees



8. What date am I supposed to choose if I want to see nature?

RESPONSE TIME

00:00:15



9. I'm curious about the schedule that will take place after June 24.

Could you give me information about activities on June 30?

RESPONSE TIME

00:00:30

TOEIC Speaking

Questions 10: Propose a solution

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

In your response, be sure to

- show that you recognize the problem, and
- propose a way to deal with the problem.

TOEIC Speaking

Question 10 of 11



[narration]

Hello, Mrs. Johnson. This is Grace sharp and I'm in the car on my way to Crowne Building. However, I believe I am lost. I'm not sure where I am because I've never been in this city before. I thought I was going to have no trouble finding your office building, but these roads are confusing! I can't seem to find Broad Street on my GPS system. I am trying my best to get to the business meeting on time; however, I am afraid I might be late. I know this meeting is very important, so I was wondering if you could delay it until I arrive. Please call me back and let me know what you have decided. Thank you.

In your response, be sure to

- show that you recognize the problem, and
- propose a way to deal with the problem.

RESPONSE TIME

00:01:00

Questions 11: Express an opinion

Directions: In this part of the test, you will give your opinion about a specific topic. Be sure to say as much as you can in the time allowed. You will have 15 seconds to prepare. Then you will have 60 seconds to speak.

What one characteristic do you find the most important in a friend - intelligence, sense of humor, reliability? Explain your choice using reasons and specific examples.

RESPONSE TIME

00:01:00

Questions 1, 2: Read a Text Aloud

Directions: In this part of the test, you will read aloud the text on the screen. You will have 45 seconds to prepare. Then you will have 45 seconds to read the text aloud.

This year, there is an electronic fair in Dallas the day after Easter. All electronic manufacturing companies will have a chance to promote their products, and our companies have decided to participate in this fair. Since this is a big fair, many people will come and look at our products. The president expects that we will present our products in the best way possible. That is why he is willing to send one of the managing directors to make sure that everything is well prepared.

RESPONSE TIME

00:00:45

The profits of the pharmaceutical companies averaged fifteen percent of total income last year, while the average profit of most top-earning corporations in the country was five percent. Many consumers are afraid that the prices of medicines they are taking every day will soon be too expensive to purchase despite the financial assistance from the government. Several health insurance specialists say that the pharmaceutical companies are taking the opportunity to gain more profits from the people who are ill and badly need medicines at any cost.

RESPONSE TIME

00:00:45

Questions 3: Describe a Picture

Directions: In this part of the test, you will describe the picture on your screen in as much detail as you can. You will have 30 seconds to prepare your response. Then you will have 45 seconds to speak about the picture.



RESPONSE TIME

00:00:45

Questions 4-6: Respond to Questions

Directions: In this part of the test, you will answer three questions. For each question, begin responding immediately after you hear a beep. No preparation time is provided. You will have 15 seconds to respond to Questions 4 and 5, and 30 seconds to respond to Question 6.

Imagine that a North American marketing firm is doing research in your country. You have agreed to participate in a phone interview about eating breakfast.

4. How regularly do you eat breakfast?

RESPONSE TIME

00:00:15

Imagine that a North American marketing firm is doing research in your country. You have agreed to participate in a phone interview about eating breakfast.

5. What kinds of foods do you eat for breakfast?

RESPONSE TIME

00:00:15

Imagine that a North American marketing firm is doing research in your country. You have agreed to participate in a phone interview about eating breakfast.

6. Do you think breakfast helps you do better at work and why?

RESPONSE TIME

00:00:30

TOEIC Speaking

Questions 7-9: Respond to questions using the information provided

Directions: In this part of the test, you will answer three questions based on the information provided. You will have 30 seconds to read the information before the questions begin. For each question, begin responding immediately after you hear a beep. No additional preparation time is provided. You will have 15 seconds to respond to Questions 7 and 8, and 30 seconds to respond to Question 9.

TOEIC Speaking

Question 7 of 11

Hilton Travel

125 Rising Sun St., Howard County , CA

Itinerary for Mr. Will Scott Smith

Flight No.	Departing	Arriving	Duration	Class
NY253	New York 20:05, April. 23	Berlin 07:05, April. 24	11 hours	First
IN348	Berlin 13:40, April. 30	London 15:40, April. 30	2 hour	Business
NY639	London 09:10, May. 7	New York 21:10, May. 7	12 hours	Economy

Note : The recommended check-in time for all international flights is at least 2 hours prior to the scheduled takeoff. All the flights Listed above are discounted tickets, so please be reminded that the tickets are non-refundable.



7. Could you tell me what time I will arrive in Berlin and how long the flight will take?

RESPONSE TIME

00:00:15

Hilton Travel

125 Rising Sun St., Howard County , CA

Itinerary for Mr. Will Scott Smith

Flight No.	Departing	Arriving	Duration	Class
NY253	New York 20:05, April. 23	Berlin 07:05, April. 24	11 hours	First
IN348	Berlin 13:40, April. 30	London 15:40, April. 30	2 hour	Business
NY639	London 09:10, May. 7	New York 21:10, May. 7	12 hours	Economy

Note : The recommended check-in time for all international flights is at least 2 hours prior to the scheduled takeoff. All the flights Listed above are discounted tickets, so please be reminded that the tickets are non-refundable.



8. Could you tell me whether the tickets are refundable?

RESPONSE TIME

00:00:15



9. I need information on my flight from London to New York.

Could you please tell me all the details about it?

RESPONSE TIME

00:00:30

TOEIC Speaking

Questions 10: Propose a solution

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

In your response, be sure to

- show that you recognize the problem, and
- propose a way to deal with the problem.

TOEIC Speaking

Question 10 of 11



[narration]

Hello, this is Mr. Johnson's secretary, Lydia Roberts, calling from his office. Mr. Johnson said he would like to schedule a meeting with you as soon as possible. He has some ideas for the new project that he would like to discuss with you and is very excited to meet you. I'm looking at his schedule right now, and it seems that he is free most times of this week. He also said it does not matter whether the meeting is at his office or yours; whatever is more convenient for you is fine with him. Please tell me a date, time, and place that you would like to meet. The office number is 876-5432. Thank you.

In your response, be sure to

- show that you recognize the problem, and
- propose a way to deal with the problem.

RESPONSE TIME

00:01:00

Questions 11: Express an opinion

Directions: In this part of the test, you will give your opinion about a specific topic. Be sure to say as much as you can in the time allowed. You will have 15 seconds to prepare. Then you will have 60 seconds to speak.

Some people prefer to work for themselves or own a business, but other people prefer to work for an employer. Would you rather be self-employed, work for someone else, or own a business? Explain your choice using specific reasons.

RESPONSE TIME

00:01:00

Questions 1, 2: Read a Text Aloud

Directions: In this part of the test, you will read aloud the text on the screen. You will have 45 seconds to prepare. Then you will have 45 seconds to read the text aloud.

The Cooperative of Traders would like to introduce a new monthly newsletter called Traders' Insights. All members of the cooperative will receive a copy without additional cost in exchange for their membership payment. Also, the cooperative requests its members to submit some articles and announcements of interest. A "Help Wanted" section will be provided for the traders. All articles and notices must be submitted to the editor by the first day of the month before the publication month.

RESPONSE TIME

00:00:45

Cabin crew will distribute a disembarkation card and a customs declaration form on ships and airplanes. You must complete the two forms before arriving at the port of the airport. Be sure to complete the identification section of the declaration sheet. A Customs inspector may request you to present a written form if you are carrying in more than three bottles of alcoholic drinks, over a hundred packs of cigarettes, or any agricultural goods.

RESPONSE TIME

00:00:45

Questions 3: Describe a Picture

Directions: In this part of the test, you will describe the picture on your screen in as much detail as you can. You will have 30 seconds to prepare your response.

Then you will have 45 seconds to speak about the picture.



RESPONSE TIME

00:00:45

Questions 4-6: Respond to Questions

Directions: In this part of the test, you will answer three questions. For each question, begin responding immediately after you hear a beep. No preparation time is provided. You will have 15 seconds to respond to Questions 4 and 5, and 30 seconds to respond to Question 6.

Imagine that a British marketing firm is doing research in your country. You have agreed to participate in a phone interview about the health system.

4. When was the last time you went to a physician and what was the reason?

RESPONSE TIME

00:00:15

Imagine that a British marketing firm is doing research in your country. You have agreed to participate in a phone interview about the health system.

5. Do you have your own private physician?

RESPONSE TIME

00:00:15

Imagine that a British marketing firm is doing research in your country. You have agreed to participate in a phone interview about the health system.

6. What was the most severe illness that you had in the past?

RESPONSE TIME

00:00:30

Questions 7-9: Respond to questions using the information provided

Directions: In this part of the test, you will answer three questions based on the information provided. You will have 30 seconds to read the information before the questions begin. For each question, begin responding immediately after you hear a beep. No additional preparation time is provided. You will have 15 seconds to respond to Questions 7 and 8, and 30 seconds to respond to Question 9.

Job Seeking Seminar

A full-day seminar with international recruitment expert Paul Robinson

Date:	Monday, July 17
Location:	Lincoln Convention Center
9:30-9:50	Introductions
9:50-11:30	Building a resume : What to put in, what to leave out
11:30-1:00	Search smart : Finding a job that's right for you
1:00-2:00	Lunch
2:00-3:30	Writing cover letters : Getting yourself noticed
3:30-4:00	Interview skills : How to make a positive impression
4:00-4:30	Open discussion
4:30	End of seminar

* To sign up for this event, please call Jennifer Simpson at 040-623-1254



7. Can you tell me where the seminar is being held and what time it starts?

RESPONSE TIME

00:00:15

Job Seeking Seminar

A full-day seminar with international recruitment expert Paul Robinson

Date: Monday, July 17

Location: Lincoln Convention Center

9:30-9:50 Introductions

9:50-11:30 Building a resume : What to put in, what to leave out

11:30-1:00 Search smart : Finding a job that's right for you

1:00-2:00 Lunch

2:00-3:30 Writing cover letters : Getting yourself noticed

3:30-4:00 Interview skills : How to make a positive impression

4:00-4:30 Open discussion

4:30 End of seminar

* To sign up for this event, please call Jennifer Simpson at 040-623-1254



8. What time and how long will lunch be?

RESPONSE TIME

00:00:15



9. I may not available for the full day. Could you give me information about activities in the afternoon?, after lunchtime?

RESPONSE TIME

00:00:30

Questions 10: Propose a solution

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

In your response, be sure to

- show that you recognize the problem, and
- propose a way to deal with the problem.



[narration]

Hello, my name is Jackie Ashford. I stayed at your hotel last night, and I think I left something in my room. It is a white folder with all my clients' names and contact information. It is very important for me to find it, because it contains private information. I don't want to risk getting sued for breaking confidentiality rules. I am pretty sure that I left the folder in the hotel room, because I checked every other place that I went yesterday. Could you please tell me if you find it? You can reach me on my cell phone. My number's 777-8121. Thank you so much.

In your response, be sure to

- show that you recognize the problem, and
- propose a way to deal with the problem.

RESPONSE TIME

00:01:00

Questions 11: Express an opinion

Directions: In this part of the test, you will give your opinion about a specific topic. Be sure to say as much as you can in the time allowed. You will have 15 seconds to prepare. Then you will have 60 seconds to speak.

Do you think a city should try to preserve its old, historic buildings or destroy them and replace them with modern buildings? Support your opinion using specific reasons and examples.

RESPONSE TIME

00:01:00